

By Mr. Cabral of New Bedford, petition of Bruce E. Tarr and others that insurance companies be prohibited from designating glass companies for the repair of motor vehicles. Financial Services.

In the Year Two Thousand and Five.

SECTION 2. No insurance company, agent or adjuster for said insurance company may engage in any act or practice of intimidation, coercion, threat or inducement for or against any such insured person to use a particular company or location to provide such services or products. Nor shall such insurance company, agent or adjuster provide for, allow or facilitate telephone claim information directly to preferred automobile glass repair shops, unless in conformance with section 4 of this act.

1 SECTION 3. The provisions of section 1 and section 2 are
2 applicable only to auto glass repair shops registered under the pro-
3 visions of chapter 100A, and who will accept payment from insur-
4 ance companies according to pricing discounts published and set
5 from time to time by said insurance companies. Any violations of
6 this chapter are subject to the provisions of chapter 93A.

1 SECTION 4. Insurance companies that offer insureds glass dis-
2 count programs or require glass replacement or repair shops to
3 work for a discounted price, shall comply with the following
4 requirements:

5 (a) Notice shall be provided thirty days prior to the start of a
6 discount program to all glass replacement or repair shops regis-
7 tered under the provisions of Chapter 100A of the carriers intent
8 to solicit participation in its automobile glass discount program.

9 (b) Glass replacement or repair shops registered under the pro-
10 visions of chapter 100A and who agree to abide by the discount
11 program set forth by an insurance company must be added to such
12 program or preferred provider list.

13 (c) Insurance companies shall give the names of all partici-
14 pating glass shops or the names and phone numbers of all partici-
15 pating glass shops verbally and/or in writing that are within a
16 fifteen mile geographical location of the insured residence or
17 place of business. No insurance company shall deviate from the
18 provisions hereof.

19 (d) No entity that assists an insurance company in imple-
20 menting, developing, managing, or servicing the program to be
21 put into effect by such insurer shall be eligible to participate in
22 such program as a glass replacement or repair shop and the Com-
23 missioner of the Division of Insurance shall have the authority to
24 enforce the provisions of this section.

25 (e) The Commissioner of the Division of Insurance shall set the
26 safety standards and regulations for the installation of auto glass
27 in the Commonwealth by January 1, 2006.